

# University Student Agreement



Manchester  
Metropolitan  
University

An excellent educational experience depends on the close and effective partnership between the University, its students and the Students' Union. This Agreement establishes a series of expectations, standards and responsibilities for each partner in that joint activity. It should be read in conjunction with the University's regulations.

## The University will ensure that:

- ◆ staff are committed to high standards in teaching, support, feedback and the provision of advice and guidance
- ◆ staff participate in Continuing Professional Development to improve the quality of learning and teaching
- ◆ statements of the time frame for feedback on submitted work are clearly stated in Programme Handbooks
- ◆ staff will give reasonable notice of changes to the teaching timetable and will arrange for classes to be re-scheduled or for alternative delivery of the content, or will explain why this is not possible
- ◆ student participation in programme management is encouraged and supported by a variety of means including the system of elected student representatives
- ◆ it provides extensive and well publicised access to library, information technology, media resources, and to information, advice and guidance from Student Services, including disability support, counselling, financial and careers advisers
- ◆ all students receive a Student Handbook with details of assessment criteria, examination arrangements, guidance and support, academic appeals and complaints procedures
- ◆ staff treat students and colleagues fairly and professionally, with respect and consideration

## Students at the University will commit to:

- ◆ attendance at induction events
- ◆ participation in timetabled classes, tutorials and assessment activities
- ◆ the election and support of programme representatives and participation in a variety of student feedback systems to improve the quality of learning and teaching
- ◆ submission of assessed work by stated deadlines
- ◆ observance of the regulations and codes of conduct of the University
- ◆ treatment of fellow students and all staff of the University fairly, with respect and consideration
- ◆ the prompt payment of fees or other charges to the University

## The Students' Union commits to enhance the educational and social development and general wellbeing of students within the University and the wider community by:

- ◆ representing student issues across the University and the local region
- ◆ supporting student participation in quality management at all levels of the University
- ◆ fighting discrimination and promoting equal opportunities by providing a safe space and running awareness campaigns
- ◆ assisting students to overcome welfare problems
- ◆ ensuring that its members are not disadvantaged whilst enrolled at the University as a result of personal circumstances or ignorance of their rights
- ◆ aiding professional development
- ◆ enriching athletic and social activities

